August 21, 2020

Dear LISVH Family Member:

As another week comes to a close here at the Long Island State Veterans Home, we want to update you on our ongoing battle against the novel Coronavirus (COVID-19). We remain stable since our last letter to you this past Tuesday, August 18, 2020. As reported, we have one resident who has recently tested positive for the virus. This veteran has been properly isolated at the Home and remains asymptomatic. We will be testing him again and we look forward to future negative results. On the employee front, we have had no new employees test positive for the virus. Since March 10, 2020, we have had 141 employees test positive for the virus. Four employees remain asymptomatic and are quarantining at home and 137 employees are fully recovered and have returned to work.

We remain cautiously optimistic about our upcoming start date for limited family visitation. The start date is scheduled for Tuesday, September 8, 2020, when we will begin reengaging residents with their loved ones. We must remind you that if we have any additional residents or employees test positive for the novel Coronavirus (COVID-19), we are mandated by federal and state guidelines to reset the clock for another 28 days. Since the beginning of this global pandemic, we continue to deal with a virus that remains elusive and unpredictable. Regardless, our focus remains on our residents, keeping their safety and comfort as our top priority.

We recognize your patience and perseverance as it relates to being able to visit your loved one. While outdoor, face to face family visitation has been delayed until September 8, 2020, we are arranging for scheduled window visitation from our Multipurpose Room (MPR) beginning Thursday, August 27. Families will be able to schedule a 30-minute “window visit.” Your loved one (if capable) will be situated inside the MPR and the family will be outside of the facility in a designated area. Beginning Monday, our Social Work Department will be contacting the designated representative of each resident to schedule a “window visit.” At this time, window visitation will be offered Monday through Friday from 9 AM to 4 PM. Please note that adjustments to the schedule may occur. We are working diligently to coordinate this visitation plan in accordance with current New York State Department of Health, Centers for Medicare and Medicaid Services, and Centers for Disease Control and Prevention’s guidelines.

The virus is still prevalent in our region as new cases continue to be steady across Suffolk County. We remind you that the dedicated practice of following the 3W’s will help keep the virus in check.

Please: Wear your Mask; Wash your Hands; and Watch your Distance!

Together we will get through this public health crisis. As always, please call us if we can be of assistance.

Sincerely,

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