

# Long Island State Veterans Home



AT STONY BROOK UNIVERSITY

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LISVH.org

March 20, 2020

Dear LISVH Family Member:

As this week comes to a close we are keeping our commitment to keep you informed on the situation here at our Home. Here is what's happening as of today:

- As of this writing, we continue to have no cases of COVID-19 or residents considered persons under investigation (PUI). Our strict infection control policies are having a positive impact.
- I want to reassure you that we have plenty of personal protective equipment (PPE) that includes masks, gowns, shields and gloves. We are following all guidelines in the usage of PPE and do not anticipate any shortages for our Home.
- On Wednesday, we temporarily suspended our Adult Day Health Care (ADHC) program as per the New York State Department of Health mandate. Our ADHC staff is working diligently to remain in touch with our most vulnerable registrants to ensure their safety and well-being while in the community.
- We continue to maintain a no-visitor policy, and we are grateful to all families for their full cooperation as we continue to follow the guidelines established by Governor Cuomo. Again, exceptions are being made for those residents in an immediate end-of-life situation.
- Starting tomorrow, March 21, 2020, we are restricting all students, companions and hospice aides. While a tough decision, again, it is out of an abundance of precaution that we are taking this step.
- As you know, we continue to screen all employees on all shifts for illness including a temperature check. We are very pleased to report that we have no employees that have the COVID-19 virus at this time as well.
- We are limiting our Chaplaincy Services as follows.
  - Jewish services will be broadcasted on Channel 67 and Mass and Rosary will also be broadcasted on channel 67. Our chaplains will not be making visits to residents other than to provide last rites, if required.
- Our Social Work and Therapeutic Recreation Departments continue to work with you and your loved one through FaceTime, Skype, video chatting or phone conversation. Again, please reach out to our Therapeutic Recreation Department at 631-444-8522 to arrange a video visit.
- I am pleased to report residents remain actively engaged and in good spirits. Please check our Facebook page to see some resident messages to their families.

Again, we realize how difficult this must be for you and your entire family. Please know that I have stressed to all my workforce that they now have become surrogate family members during this unprecedented event. With no end date in sight, we remain vigilant and committed to providing the very best care we can to your loved one. As always, we are a phone call away. Please continue to follow proper precautions for you and your family for days and weeks ahead.

Best,

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