

Long Island State Veterans Home



AT STONY BROOK UNIVERSITY

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March 4, 2020

Dear Family Member,

With the recent onset of the Coronavirus (COVID-19), we just wanted to update you on our preparation should our Home be impacted.

Over the years, we have sustained many Flu and Norovirus outbreaks and have always taken the proper precautions to limit the spread of illness. As of this writing, there have not been any confirmed cases of the COVID-19 on Long Island, however, we are preparing for any potential outbreaks just the same.

The safety and comfort of your loved one is our top priority and it is our goal to keep you informed of any future impact of the Coronavirus in our area.

As you have probably read in the news media, long-term care facilities and their residents are highly vulnerable to any outbreaks. Preventing the introduction of the virus into our Home is paramount. It is for this reason that we caution you, other family members and friends when making any future visits. If you or other family and friends have traveled internationally to any areas of concern, or have been exposed to others who may have recently traveled internationally, we ask you to take proper precautions. Should you show signs and symptoms that include feeling sick with fever or chills, or if you have a persistent cough or trouble breathing, you should seek medical attention right away. **We are directing family and friends not to visit if they have any symptoms of a respiratory infection.**

Simple basics like frequent hand washing, covering your mouth while coughing or sneezing, and avoiding others who are not feeling well should be a priority for you and your family. New York State has established a Coronavirus Hotline at 1-888-364-3065, where experts can answer your questions. We urge you to use this Hotline should you have further questions.

Our infection control coordinator and environmental services team are working diligently to provide daily cleaning and disinfection efforts of high touch areas. In addition, our admissions team members are assessing new residents prior to and upon admission to the facility and when appropriate are implementing necessary infection prevention practices. Furthermore, our Employee Health Coordinator is working closely with the Human Resources Department to monitor and support the well-being of our staff.

Long Island State Veterans Home is committed to the safety and well-being of our residents and families, as well as our employees, students and volunteers. While the Coronavirus is a rapidly developing situation, we remain committed to providing you with the most current information at all times. We will keep families informed through the use of our AMG Message Alert System. If you are not signed up to receive AMG Alerts, please contact our Social Work Department at 631-444-8545.

As always, if there is anything you need during this public health situation, do not hesitate to reach out to us.

Sincerely,



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Executive Director
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